



March 12, 2020

To our Guests:

There is no doubt that COVID-19 is a serious matter and the far-reaching and unpredictable consequences are playing out in real time. We are taking initial steps to help us maintain a safe and healthy atmosphere at Juliana's. Should health warnings change in New York City, we will be conducting additional measures.

We have been carrying out additional cleaning and sanitizing measures in guest and staff areas of the restaurant before, during and after every shift including:

- Restrooms and our dining room; including windows, walls, floors, light fixtures and switches
- Food preparation areas, work surfaces, countertops and trash receptacles
- Technology stations and card readers

We are paying additional special attention to sanitizing doorknobs, handrails and faucet handles.

While we are being as diligent as we can, we would also ask for your help in an effort to reduce the chance of transmission of infection by visiting us another time if you do not feel well. In the meantime, we are reminding both our staff and guests to:

- Cover their mouths when coughing
- Carefully dispose of tissues
- Wash their hands frequently with soap and warm water for at least 20 seconds

If you feel ill or exhibit any flu-like symptoms, you should seek medical attention as soon as possible.

Our staff is here to help if you need it.

Sincerely,

The Team at Juliana's